Get to Know Your Phone

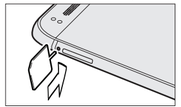
htc one remix

Setting Up Your Phone

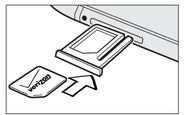
Welcome to Verizon Wireless. You're now part of a growing movement that's about speed, signal and strength. This guide will show you how to set up and use your phone, access special features, and find help.

Step 1. Insert the SIM Card

With the phone facing up, insert the tip of the tray eject tool into the small hole next to the SIM card slot. Push the tip into the hole to eject the SIM card tray.



Pull out the SIM card tray. Place the SIM card into the tray with the Verizon logo facing up. Then insert the tray back into the slot.

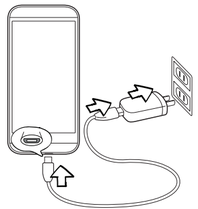


Step 2. Charge the Phone

Before turning on your phone, charge it fully.

Insert the small end of the USB cable into the USB/Charging Port.

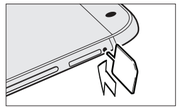
Insert the other end into the power adapter, and then plug the power adapter into an electrical outlet.



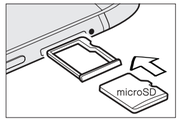
WARNING! Please use only an approved charging accessory to charge your phone. Improper handling of the charging port, as well as the use of an incompatible charger, may cause damage to your device and void the warranty.

Optional: Insert the microSD Card

With the phone facing up, insert the tip of the tray eject tool into the small hole next to the microSD™ card slot. Push the tip into the hole to eject the microSD card tray.



Pull out the microSD card tray. Place the microSD card into the tray with the gold contacts facing down. Then insert the tray back into the slot.



NOTE: The microSD card is sold separately.

NOTE: Devices and software are constantly evolving—the screen images and icons you see here are for reference only.

Using Your Phone

Turning Your Phone On/Off

To turn **ON**, press and hold the **Power/Lock** key until the phone vibrates.

To turn **OFF**, press and hold the **Power/Lock** key and tap **Power off**.

Home Screen

Locking and Unlocking Your Phone

Prevent accidental button presses by locking your phone.

To lock your phone, press the **Power/Lock** key. Your phone will also lock automatically if you haven't used it for a while.

To unlock your phone, press the **Power/Lock** key to wake up the screen. Then:

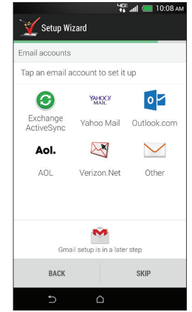
- Swipe up to unlock the screen.
- Swipe right to go directly to HTC BlinkFeed™.
- Swipe left to go to the Home widget panel.

For added security, you can set up a screen lock such as a lock pattern or numeric PIN. To set up a screen lock:

1. > From the Home screen, tap **Apps** > **Settings** > **Security** > **Screen lock**.
2. Select the kind of screen lock you want to use and follow the instructions.

Setup Wizard

When you turn on your phone for the first time, you have the option to quickly set up email accounts, sync contacts that you have backed up with Verizon Cloud, turn on location services, and more. Simply follow the onscreen instructions to complete the initial setup of your phone.



Using the Touch Screen

Use touch gestures to move around the screen, open menus, select items, zoom in or out on web pages and more.

Tap — Tap the screen with your finger when you want to select onscreen items or press onscreen buttons.

Touch and hold — To open the available options for an item, just touch and hold the item.

Swipe or slide — Quickly swipe your finger across the screen to go to other Home screens or to other tabs. Swipe up or down to scroll through documents, feeds, or websites.

Drag — Touch and hold an item and then slide it to a new position.

Zoom — Slide two fingers together or apart to zoom out or zoom in on a photo or a web page.

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Making a Call

1. From the Home screen, tap the **Phone** icon.
2. Enter the number you want to call or the first letters of the contact's name.
3. Tap Call or tap the name of the contact from a list of matches.

Receiving a Call

Touch and hold the **Answer** icon and then slide upwards to answer an incoming call.

Setting Up Voice Mail

1. Tap the **Phone** icon on the Home screen.
2. Dial *86 and tap Call.
3. Follow the prompts to select the language, set up your voicemail password, and more.

Checking Voice Mail

1. From your phone, dial *86 and tap Call. From other phones, enter your wireless number.
2. When you hear a greeting, tap # to interrupt.
3. Follow the prompts.

NOTE: Voice mailboxes not set up within 45 days will be canceled. Your voice mailbox is not password protected until you create a password by following the setup instructions.

Sending a Text

1. > From the Home screen, tap the **text message** icon. Then tap the **compose** icon.
2. Enter the name or number of the person you want to send the message to and you'll see matching contacts. Or just enter a phone number.
3. Tap the message area and enter your message.
4. To add an attachment to your message, tap the **add** icon.
5. Review your message and tap Send.

Setting Up Email

1. From the Home screen, tap **Mail**.
2. Select an email provider.
3. Enter your email address in the **Email address** field.
4. Enter your password in the **Password** field, and tap **Next**.
5. At the **Add account** screen, name the account and enter a screen name to identify yourself on this account.
6. Tap **Finish Setup** to save the new account.

Google Play™ Store

From the Home screen, tap the **Play Store** icon.

Sign in using your Google™ account. Then browse or search for apps.

Play it up with music, videos, wallpapers, apps and games. Keep up with Twitter and Facebook. For details and pricing, go to verizonwireless.com.

Data usage may apply.

Installing Apps

Thousands of apps are available to download from the Google Play Store.

1. From the Home screen, tap the **Play Store** icon.
2. Tap an app that you like.
3. Tap Install or the price button. Review which settings the app will have access to.
4. Tap Accept to download and install the app.

Viewing Your Apps

To view preloaded and downloaded apps on your phone, from the Home screen, tap the **Apps** icon.

Uninstalling Apps

1. From the Home screen, tap the **Apps** icon.
2. Touch and hold the downloaded app.
3. Drag and drop it onto the **trash can** icon to uninstall the app.

Camera

With the cutting-edge camera, effects, and scenes, you can capture stunningly clear photos and videos anytime of the day.

Taking Photos

1. From the Home screen, tap the **Camera** icon.
2. Using the phone's screen as a viewfinder, adjust the image by aiming the camera at the subject.
3. Slide two fingers together or apart to zoom out or zoom in.
4. Tap the onscreen icons to use various camera options and settings.
5. You can also tap the screen to move the focus to a desired area of interest.

Tap the **Camera** icon until the shutter sounds. The picture is automatically stored in your selected storage location.

Improving Accessibility

Adjust accessibility settings to assist users who have impaired vision or hearing, or reduced dexterity.

1. > > From the Home screen, tap **Apps** > **Settings** > **Accessibility**.
2. Tap a category and set the desired options to improve accessibility.

Using TalkBack

TalkBack provides screen reading to assist blind and low vision users.

1. > > From the Home screen, tap **Apps** > **Settings** > **Accessibility**.
2. Tap **TalkBack**, then tap the **TalkBack** switch to turn it on.
3. Tap **Menu** > **Settings** at the top of the screen to adjust the **TalkBack** settings.

NOTE: When TalkBack is on, double-tap when you hear the item you want. (You can change to single-tap in Settings.)

Support & More

My Verizon App

Manage your account, track your usage, edit account information, pay your bill and more.

Get Help Using Your Phone

Get information on how to use your phone in the Help app. Go to Tips & Help to check out walkthroughs and how-to videos.

From your computer, visit support.verizonwireless.com.

Customer Service

Call (800) 922-0204.
Follow us @VZWSupport.

More Information

Download a User Guide from support.verizonwireless.com or call (866) 449-8358 to order a copy.

Customer Information

Your Wireless Device and Third Party Services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this wireless device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this wireless device or any non-Verizon Wireless applications, services and products including any personal information you choose to use, submit or share with others. Specific third party terms and conditions, terms of use, and privacy policies shall apply. Please review carefully all applicable terms and conditions and policies prior to using this wireless device and any associated application, product or service.

Hearing Aid Compatibility Information

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult Verizon Wireless or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult Verizon Wireless or your phone retailer.

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LTE is a trademark of the European Telecommunications Standards Institute.